#### REPORT OF EXAMINATION

OF

CHRIST THE KING MANOR, INC. DUBOIS, PENNSYLVANIA

AS OF

**JUNE 30, 2010** 

### CHRIST THE KING MANOR, INC.

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Harrisburg, Pennsylvania November 30, 2010

Honorable Stephen J. Johnson, CPA Deputy Insurance Commissioner Office of Corporate and Financial Regulation Pennsylvania Insurance Department Harrisburg, Pennsylvania

Dear Sir:

In compliance with instructions contained in Examination Warrant Number 10-CP-303 dated September 22, 2010, and in accordance with provisions of the Pennsylvania Continuing Care Provider Registration and Disclosure Act, 40 P.S. § 3219, an examination was conducted of the records and affairs of

#### CHRIST THE KING MANOR, INC.

a Continuing Care Retirement Community ("CCRC") hereafter referred to as "Provider." This examination was conducted at the administrative office of the Provider located at 1100 West Long Avenue, DuBois, Pennsylvania 15801.

The report of this examination is hereby respectfully submitted.

#### SCOPE OF EXAMINATION

The Provider was last examined as of June 30, 2005.

This examination covered the five-year period from July 1, 2005 through June 30, 2010, and consisted of a general survey of the Provider's business practices and management, and an evaluation of the Provider's financial condition, based upon the results of their annual audits, as of the latter date. Material subsequent events were also reviewed.

Work programs employed in the performance of this examination were designed to comply with the standards promulgated by the Commonwealth of Pennsylvania Insurance Department ("Department").

The format of this report is consistent with the current practices of the Department and is limited to a description of the Provider, a discussion of key financial items that are of specific regulatory concern, and a disclosure of other significant regulatory information.

The objective of this examination was to determine the extent of the Provider's compliance with 40 P.S. § 3202 and 31 Pa. Code § 151.

For each year during the period under examination, the Certified Public Accounting ("CPA") firm of Clyde, Ferraro & Co. LLP, Dubois, Pennsylvania has provided an unqualified opinion on the Provider's audited financial statements in accordance with Generally Accepted Accounting Principles ("GAAP"). Relevant work performed by the CPA during the audit of the Provider has been utilized during the examination and incorporated into the examination workpapers.

#### HISTORY

The Provider's existing operations consist of a facility located on a 67 acre site with 160 licensed nursing and 60 licensed personal care beds at 1100 West Long Avenue, DuBois, Pennsylvania. It is developing a new independent living addition to its campus, which is located across the street from the existing operations. The Independent Living development encompasses approximately 40 acres. The development is known as The Cottages at Christ the King Manor.

The Provider is a Pennsylvania non-profit corporation and is exempt from the payment of Federal Income Tax under section 501 (c) (3) of the Internal Revenue Code. The Provider is related to the Roman Catholic Church of the Diocese of Erie. Neither the Diocese nor the other agencies of the Diocese are responsible for the debts or other obligations of the Provider.

The Administrator of the Provider will have full time, on-site, operational and management responsibility. The Administrator of the Provider is Samuel Zaffuto. Mr. Zaffuto is a licensed nursing home administrator in Pennsylvania and has over 20 years of experience in long-term care.

#### **DESCRIPTION OF FACILITY**

The first phase ("Phase I") of the Cottages ("Cottages") at Christ the King Manor consisted of 30 independent living cottages. Three subsequent phases of 15 Cottages are planned to include a total of 45 additional independent living cottages. Construction of the Cottages, Phase I began in the year 2000. The first two units were occupied in November 2001. The start of construction for Phase II began in the fiscal year ended June 30, 2006.

#### **FEES AND SERVICES**

Residents pay a onetime Entrance Fee and a recurring Monthly Service Fee. Upon reservation of a cottage and execution of the Resident Agreement, the resident pays ten (10) percent of the Entrance Fee (less the \$1,000 Priority reservation Deposit). The remainder is due upon occupancy. A portion of the Entrance fee is refundable depending upon the payment plan chosen and the length of residency.

These are examples of the plans, used by the Cottages, which returns a refund over a five-year period. After that, no refund is due, but the resident(s) can stay in their home as long as they continue to pay the Monthly Service Fee.

	Laurel	Oakmont	Bayhill	Augusta	Mayfield
	Standard	Standard	Standard	Standard	Standard
	Plan	Plan	Plan	Plan	Plan
Entrance Fee Refund after the first year Refund after the second year Refund after the third year Refund after the fourth year	\$ 110,000	\$ 120,000	\$ 130,000	\$ 140,000	\$ 150,000
	\$ 79,200	\$ 86,400	\$ 93,600	\$ 100,800	\$ 108,000
	\$ 59,400	\$ 64,800	\$ 70,200	\$ 75,600	\$ 81,000
	\$ 39,600	\$ 43,200	\$ 46,800	\$ 50,400	\$ 54,000
	\$ 19,800	\$ 21,600	\$ 23,400	\$ 25,200	\$ 27,000
Refund after the fifth year	\$0	\$0	\$0	\$0	\$0

Five different cottage models are offered: the Laurel has one bedroom, one bath, and a den; the Oakmont has two bedrooms and two baths; the Bayhill, the Mayfield, and the Augusta all have two bedrooms, two baths, and a den. Each cottage includes: wall-to-wall carpeting; quality vinyl flooring in kitchens and baths; storage space; washer and dryer; individual temperature control; single car garage; emergency call device; and a patio. Services provided without additional charge include: grounds keeping, snow and trash removal; maintenance of the cottages; scheduled local transportation; 24 hour emergency response; and social and recreational activities. Meals and utility charges are the responsibility of the resident(s).

#### REFUND POLICY

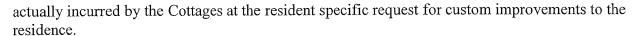
The resident is entitled to a refund of all or a portion of their Entrance Fee after the termination of this agreement, under the following circumstances:

#### A. Refund during Seven (7) Day Recession Period.

If the resident terminates this agreement during the seven (7) days following the execution of this agreement, the resident will receive a refund of the Entrance Fee paid, without interest, less any expenses actually incurred by the Cottages at the resident specific request for custom improvements to the resident, living unit as stated in an addendum to this agreement.

#### B. Refund Prior to Payment of the First Monthly Service Fee.

- 1. Voluntary Termination. If the resident terminates this agreement after the seven (7) day recession period, but prior to payment of the first monthly service fee, the resident will receive a refund of the entrance fee, without interest, less:
  - a. A cancellation fee equal to two (2%) percent of the entrance fee; and
  - b. Any expenses incurred for custom improvements to the residence.
- 2. Illness, Injury, Incapacity or Death. If the resident is precluded from becoming a resident of the Cottages because of documented illness, injury or incapacity or if the resident dies prior to the date the residence is available, for occupancy, this agreement shall be rescinded and the resident will receive a refund of the entrance fee paid without interest, less those expenses



#### C. Refund after Payment of the First Monthly Service Fee.

If this agreement is terminated after payment of the first monthly service fee, for any reason, including death, the resident will be entitled to a refund of:

Plan "A" An amount equal to ninety percent (90%) of the entrance fee paid, without interest, minus: 1.5 percent (1.5%) of the entrance fee paid for each full or partial month of occupancy of the residence (the period between the date the residence was available for occupancy by the resident and the date the resident vacate the residence) to a minimum of zero percent (0.0%) remaining of the Entrance Fee paid: and minus any amount charged against the refund in accordance with the agreement; and any payments made by the Cottages.

Plan "B" In amount equal to ninety percent (90%) of the entrance fee paid, without interest, minus: two percent (2%) of the entrance fee paid for each full or partial month of occupancy of the residence (the period between the date the residence was available for occupancy by the resident and the date you vacate the residence) to a minimum of fifty percent (50%) remaining of the Entrance Fee paid: and minus: any amount charged against the refund in accordance with the agreement: and any payments made by the Cottages.

Plan "C" An amount equal to ninety percent (90%) of the Entrance Fee paid, without interest, minus: two percent (2%) of the Entrance Fee paid for each full or partial month of occupancy of the residence (the period between the date the residence was available for occupancy by the resident and the date the resident vacate the residence) to a minimum of seventy-five-percent (75%) remaining of the Entrance Fee paid; and minus any amount charged against the refund in accordance with the agreement; and any payments made by the Cottages.

#### D. Refund Where Two Residents Occupy a Residence.

Where two residents occupy a residence (whether or not they are married), the entire Entrance Fee will be available to cover the charges described in the agreement, whether incurred by either or both residents. Upon termination of the survivor's residency, the Entrance Fee refund shall be paid as provided by the agreement and shall be divided equally between the two residents or their personal representatives, unless other arrangements have been set forth in an addendum to the agreement.

#### E. When Refund is Paid.

With the exception of refunds due, a provided for in the agreement, the Cottages will pay any refund to which the resident is entitled under the agreement after the residence has been vacated and a new resident has signed an agreement and paid an Entrance Fee for the residence being vacated. If the resident is survived by a spouse or other resident who remains in the residence after the resident's death, the refund will be paid only after the surviving spouse or other resident has terminated his or her residency. Refunds, due pursuant to the agreement, will be paid promptly upon receipt of the notice of recession or termination.

In the event the resident transfers permanently to the Christ the King Manor Personal Care Facility or Nursing Care Facility, the agreement will be deemed to be terminated and any

refundable Entrance Fee due to the resident will be transferred to an interest-bearing account with the Provider. It may be drawn upon as may be necessary for payment of the resident's personal care or nursing care charges to the extent the resident other financial resources are not adequate to cover such charges.

#### MANAGEMENT AND CONTROL

#### **BOARD OF DIRECTORS**

The Board of Directors of Christ the King Manor is vested with the authority to govern and manage the affairs of the community. The Officers and Directors serve on a voluntary basis and receive no remuneration for their activities as a Director or Officer. The Board of Directors consisted of the following members as of June 30, 2010:

Name a	nd A	Ad	dress
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Kelly Grube

DuBois, Pennsylvania

Steven A. Brazinski

Ridgway, Pennsylvania

Pauline Chaplin

DuBois, Pennsylvania

Todd Miller

DuBois, Pennsylvania

Jeff Baronick

DuBois, Pennsylvania

Francis Caracciolo

DuBois, Pennsylvania

Raymond Donati

DuBois, Pennsylvania

Donald Fleming

St. Marys, Pennsylvania

Scott Foradora

DuBois, Pennsylvania

Reverend David Foradori

DuBois, Pennsylvania

George Heigel

DuBois, Pennsylvania

Rita Kartavich, RSM

DuBois, Pennsylvania

Lisa LaBue

DuBois, Pennsylvania

#### Principal Occupation

Manager of Staff Development DuBois Regional Medical Center

President and Chief Executive Officer Anderson & Kime Employees Benefits, Inc.

Registered Nurse

Retired

Vice President

S&T Bank

Owner

Goble Baronick Funeral Home

Retired

President and Chief Executive Officer

Good Will Industries

Owner

B & R Electric Co.

President

Foradora Insurance

Pastor

Saint Michael the Archangel Parish

President

Swift Kennedy & Company

Retired

Program Coordinator

Pennsylvania State University

Mary Maxwell Erie, Pennsylvania

Ed Nasuti

DuBois, Pennsylvania

George Reilly, Sr. DuBois, Pennsylvania

Francis J. Rosana, Sr.

Reynoldsville, Pennsylvania

Ronald Stojek

Reynoldsville, Pennsylvania

Joyce Taylor

DuBois, Pennsylvania

Fr. Richard Tomasone DuBois, Pennsylvania

Samual J. Zaffuto

Sykesville, Pennsylvania

Executive Director Catholic Charities

President

Lee Simpson Associates, Inc.

Retired

General Manager

First Media Radio, LLC

Sales/Marketing

Star Iron Works, Inc.

Director of Development

DuBois Area Catholic School

President

DuBois Area Catholic School

Administrator/CEO Christ the King Manor

#### **OFFICERS**

The following Officers were serving as of June 30, 2010:

#### Name

Samual J. Zaffuto Pauline Chaplin Todd Miller Kelly Grube

Steven A. Brazinski

#### Title

President Secretary Treasurer Chairman Vice Chairman

#### CORPORATE RECORDS

#### ARTICLES OF INCORPORATION

There were no amendments made to the Provider's Articles of Incorporation during the period covered by this examination.

#### BY-LAWS

There were no amendments made to the Provider's By-Laws during the period covered by this examination.

#### ANNUAL DISCLOSURE STATEMENT

A review of the 2010 Annual Disclosure Statement revealed that the Provider was in compliance with 40 P.S. §3207 and 31 Pa. Code § 151.7, but not with all of the provisions of § 151.9. Contrary to 31 Pa. Code § 151.9 (f) the 2010 Annual Disclosure Statement did not have attached a separate page notifying prospective residents of their right to rescind the resident's agreement. It is recommended that the Provider's Disclosure Statement be amended to conform to 31 Pa. Code § 151.9 (f).

#### RESIDENT AGREEMENT

A review of the Resident Agreement currently offered by the Provider revealed that it was in compliance with 31 Pa. Code § 151.8 but not with all of the provisions of 40 P.S. § 3214. Contrary to 40 P.S. § 3214 (b) the current Resident Agreement did not contain a clause allowing a resident the right to rescind a continuing-care agreement, without penalty or forfeiture, within seven days after making an initial deposit or executing the agreement. And further a resident shall not be required to move into the facility designated in the agreement before the expiration of the seven-day period. It is recommended that the Provider's Resident Agreement be amended to conform to 40 P.S. § 3214 (b).

### PENDING LITIGATION

There was no known pending legal action or any known potential legal action which could have a materially adverse affect on the Provider's financial condition as of the examination date.

#### FINANCIAL STATEMENTS

The financial condition of the Provider, as of June 30, 2010, and the results of its operations for the last two years under examination are reflected in the following statements:

Comparative Balance Sheet; Comparative Statement of Operations and; Comparative Statement of Cash Flows;

There were no changes made to the financial statements as a result of this examination.

# Comparative Balance Sheet as of June 30,

		<u>2010</u>		2009
Assets				
Current Assets				
Cash	\$	1,464,492	\$	1,020,231
Accounts receivable (less allowance of \$69,504, \$94,976,				40150
and \$54,022, respectively)		1,121,604		1,677,803
Other current assets		409,501	7	279,278
Total Current Assets		2,995,597		2,977,312
Net Property, Building and Equipment		16,492,985	<b>a</b> )	16,483,051
		10,102,00		10, 100,00
Other Assets		02.424		00 475
Deferred loan fees, net		63,124		66,475
Investments	46	5,378,540 5,441,664		5,012,377 5,078,852
Total Other Assets Total Assets	-	24,930,246	\$	24,539,215
Total Assets	₩ ₩	24,930,240	Ψ	24,009,210
Liabilities and Net Assets				
Current Liabilities				
Line of credit	\$	0	\$	0
Notes payable-current portion		353,248		338,002
Accounts payable, trade		226,800		478,840
Other current liabilities		733,918		586,530
Total Current Liabilities		1,313,966		1,403,372
Long-Term Liabilities				
Long-term debt - less current portion		6,097,633		6,469,000
Refundable fees		727,848		727,848
Deferred revenue from entrance fees		2,238,111		2,129,267
Total Long-Term Liabilities		9,063,592		9,326,115
Total Liabilities		10,377,558		10,729,487
Net Assets				
Unrestricted		14,552,688		13,809,728
Total Liabilities And Net Assets	\$	24,930,246	\$	24,539,215
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## Comparative Statement of Operations for the Year Ended June 30,

	<u>2010</u>		<u>2009</u>
Revenues	\$ 13,603,741	\$	13,983,638
Less: Operating Expenses	 13,185,876		12,707,579
Operating Income	417,865		1,276,059
Other income (Expense)	 325,095	2	192,723
Change in Net Asset	742,960		1,468,782
Net Assets - Beginning of Year	 13,809,728		12,340,946
Net Assets - End of Year	\$ 14,552,688	\$	13,809,728

# Comparative Statement of Cash Flows for the Year Ended June 3,

		<u>2010</u>		2009	
Cash Flows from Operating Activities: Change in net assets	\$	742,960	\$	1,468,782	
Adjustments to reconcile change in net					
assets to net cash provided by					
operating activities:					
Depreciation and amortization		831,505		774,854	
(Gain) loss on sale of assets/investments		17,197		6,816	
Unrealized (gain) loss on investments		(179,373)		(20,599)	
(Increase) decrease in current assets		FF0 400		4 040 040	
Accounts receivable		556,199	(	1,242,848	
Other currents assets		(130,223)	5.6	46,676	
Increase (decrease) in current liabilities		(252,040)	5)	1,486	
Accounts payable		147,388		(25,478)	
Other current liabilities		990,653		2,026,603	
Total adjustments	_	990,000		2,020,003	
Net Cash Provided by Operating Activities	(3)	1,733,613		3,495,385	
Cash Flows From Investing Activities	7)	~			
Additions to fixed assets	O'	(842,899)		(1,528,990)	
Proceeds from sale of assets		345		1,000	
Proceeds from the redemption of securities		786,242		1,776,163	
Purchase of investments		(985,763)		(2,375,883)	
Pulchase of livestillerits		(000,100)		(2,0.0,000)	
Net Cash Used in Investing Activities		(1,042,075)		(2,127,710)	
Cash Flows from Financing Activities:					
Net borrowings on line of credit		0		(949,462)	
Decrease in refundable fees		0		(117,149)	
Increase (decrease) in deferred revenue from				, ,	
entrance fees		108,844		(79,144)	
Proceeds from long-term debt		0		290,196	
Principal payments on long-term debt		(356,121)		(230,805)	
Net Cash Provided by (Used in)		(0.47.077)		(4.000.004)	
Financing Activities		(247,277)		(1,086,364)	
Net Increase In Cash and Cash Equivalents		444,261		281,311	
Cash and Cash Equivalents - Beginning of Year		1,020,231		738,920	
3 3					
Cash and Cash Equivalents - End of Year	\$	1,464,492	\$	1,020,231	

#### NOTES TO THE FINANCIAL STATEMENTS

#### STATUTORY MINIMUM LIQUID RESERVE

\$84,793

40 P.S. § 3209 requires the Provider to establish and maintain a statutory liquid reserve in an amount equal to or exceeding the greater of:

- (1) The total of all principal and interest payments due during the next 12 months on account of any mortgage loan or other long-term financing of the facility; or
- (2) Ten percent of the projected annual operating expenses of the facility exclusive of depreciation.

Of the above two requirements, number (1) is \$84,793 and number (2) is \$24,623 as of June 30, 2010. The Provider's reserve of \$489,478 complies with this requirement.

#### LONG TERM DEBT

\$6,450,881

At June 30, 2010, long-term debt consisted of: \$4,814,309 - Clearfield County Industrial Development Authority - payable in monthly installments of \$33,172, interest at 4.99%, final payment due April 2029, secured by first mortgage on all land and buildings of the Provider; \$1,134,360 - First Commonwealth Bank - payable in monthly installments of \$14,998, interest at 4.36%, final payment due December 2017, secured by a second mortgage on the real estate of the Provider; and \$502,212 - six individual loans from S & T Bank with various terms and interest rates, secured by a vehicle and investment securities.

Repayment of long-term debt during the succeeding five years for the Fiscal Years ending June 30 and thereafter is as follows:

9	2011	\$ 353,248
466	2012	365,376
	2013	384,162
	2014	403,941
(0)	2015	424,764
	2016 and thereafter	4,519,390
		\$ 6,450,881

#### RECOMMENDATIONS

#### PRIOR RECOMMENDATIONS

As a result of the prior examination, there were no recommendations made.

#### **CURRENT RECOMMENDATIONS**

As a result of the current examination, the following recommendation will be made:

- 1. It is recommended that the Provider's Disclosure Statement be amended to conform to 31 Pa. Code § 151.9 (f). (See "Annual Disclosure Statement" page 7.)
- 2. It is recommended that the Provider's Resident Agreement be amended to conform to 40 P.S. § 3214 (b). (See "Resident Agreement" page 7.)

#### CONCLUSION

The examination of Christ the King Manor, Inc., made as of June 30, 2010, has determined that it is in compliance with all applicable Pennsylvania laws and regulations as pertaining to Continuing Care Retirement Communities with the exceptions noted under "Current Recommendations."

This examination was conducted by Joseph P. Monaco.

Respectfully submitted,

Dennis A. Mavrich, CFE

Examination Manager

Bureau of Financial Examinations

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Syph P. Moveco Cdd Joseph P. Monaco

Examiner-In-Charge